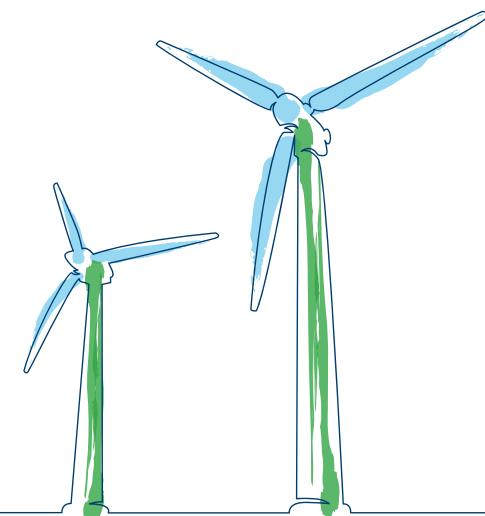


Annual Review 2020

A large, stylized illustration of a ship's hull and superstructure, rendered in shades of blue and green. The words "Annual Review 2020" are printed in a dark blue sans-serif font on the side of the ship.

**Innovation, Sustainability and People  
are at the core of our business**





## CEO's Message

The year we left behind could be labelled as the "Covid-19 Year", a year of disruption and re-invention in every social activity and type of business worldwide.

Due to the pandemic, social distancing was imposed and a new virtual reality emerged in the workplace.

Despite this new reality and the ten-year crisis of the Greek economy, LDK Consultants remained steadfast, showed flexibility and advanced in entering new markets.

The LDK Group achieved a remarkable business growth related to the hospitality sector, energy infrastructure, rail and road as well as urban redevelopment, refocusing in Greece. It also maintained a loyal clientele via its permanent presence in Greece, Belgium, Cyprus, Jordan, Kenya, Lebanon and Serbia.

Our key aims are to stay safe and productive, to re-invent ourselves and digitise our business without losing our "human" character.

**Stavros Damianidis**  
CEO

Athens, March 2021



## CLIENTS

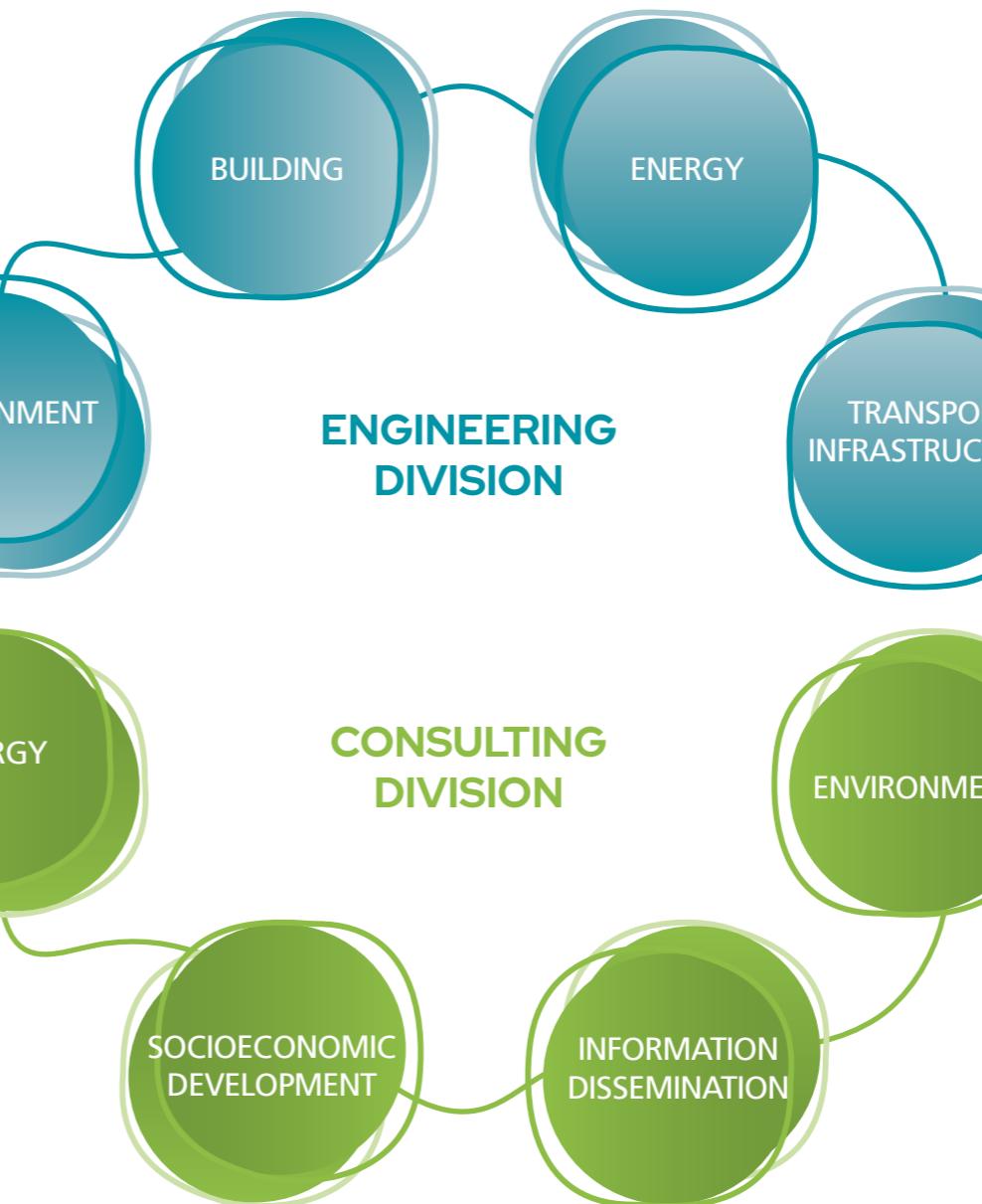
### ORGANISATIONS, INSTITUTIONS & DONORS

- European Commission and its Directorates General (DGs)
- European Bank for Reconstruction and Development (EBRD)
- European Investment Bank (EIB)
- World Bank
- United Nations Development Programme (UNDP)
- German international Aid (GiZ)
- French Development Agency (AfD)
- European Agency for Reconstruction (Balkans)
- European Centre for the Development of Vocational Training (CEDEFOP)
- Black Sea Trade and Development Bank
- Plan Bleu

### PRIVATE SECTOR & FOUNDATIONS

- Aegean Airlines
- Aegean Motorway
- Aktor
- Alexander S. Onassis Foundation
- Antenna TV
- Athens International Airport
- Basile and Elise Goulandris Foundation
- Cosmote
- Delhaize Group
- Dimand
- Energean Oil & Gas
- Ethniki Asfalitiki Hellenic General Insurance Co. S.A.
- Four Seasons Hotels & Astir Palace Vouliagmeni
- Fraport
- Grivalia Properties
- Hill International
- Intrakat
- Konkat S.A.
- Lamda Development
- Lamda Hellix
- Lampsia Hellenic Hotels - Starwood
- Media Markt
- Mirum Group real estate
- Nokia
- Olympia Group
- Olympia Odos
- Piraeus Bank
- Royal Development Company
- Star TV
- Stavros Niarchos Foundation
- Terna
- Viohalco
- Vodafone

## SECTORS



## STRUCTURE & VISION

The LDK Group comprises 9 companies based throughout Europe, Africa and Asia (Greece, Belgium, Cyprus, Jordan, Kenya, Romania, Serbia).

The Group operates worldwide in a multitude of developing and developed countries.

All companies are privately owned, and all members of the Boards of Directors are executive managers.

Since its establishment in 1968, the Group's vision was that of Sustainable Development.

We continue to support our vision and goals for growth and development and apply the same philosophy for the benefit of our clients.

Being certified by international organisations for quality and expertise, LDK Consultants implements its clients' contracts to achieve optimal solutions and results for their programmes and projects.

In 2020, LDK Consultants organised its structure and functions so as to comply with the ISO 27001 (Security of Information), now being certified with 4 different ISO certifications.

The Group's new Enterprise Resource Planning (ERP) system ensures strong management reporting systems as well as monitoring the business against pre-set Key Performance Indicators (KPIs).



## COSMOTE TV HQ & Studios, Athens, Greece

The COSMOTE TV HQ & Studios, designed by the London-based architecture and design practice LC Architects and built in Athens, Greece, won the “Most stimulating architecture in 2020” award at E-Architect (one of the most prestigious websites on architecture) and was shortlisted in the international category of Buildings of the Year 2020 by E-Architect.

LC Architects collaborated with LDK Consultants for the electromechanical design to transform an existing industrial building in Kifissia into a combination of open space environment and state-of-the-art TV studios for **COSMOTE TV**, inspired by contemporary media and the constant flow of information, to meet the highest specifications.

The building is located in a 7,800 m<sup>2</sup> plot and comprises an underground level of 800 m<sup>2</sup> for the mechanical and electrical equipment and parking, a ground floor of 3,500 m<sup>2</sup> and a first floor of 1,000 m<sup>2</sup>. These two floors contain a studio of 800 m<sup>2</sup> along with a café, changing areas, hair and makeup spaces, audience gathering spaces, offices, meeting rooms and technical facilities for the studios. The total built area is 5,300 m<sup>2</sup>.



The design was based on the sustainability requirements of LEED certification for minimum environmental impact and the project was awarded LEED GOLD.

LDK Consultants undertook the electromechanical design, the technical supervision of the construction of the electromechanical installations and the management/supervision of the construction throughout the duration of the project.



The scope of work for MEP installations included the Preliminary Design, Final Design, Permit Design, Detailed Design, Tender Documents and Supervision of the following installations:

- Water Supply • Irrigation • Sewage- Stormwater Drainage • HVAC
- Fire Fighting • Power Supply • Electric substation • Generators • UPS
- Voice-Data • Electro acoustics • Access Control • CCTV • Theft Prevention
- TV-Radio • Fire Detection • BEMS • Lightning Protection-Earthing • Lifts

Photos:  
© Nikos Daniilidis



# ENGINEERING & PROJECT MANAGEMENT

## Investment Opportunities

Following the financial recession of the last decade and the present pandemic, the rate of financial development in Greece is expected to rise significantly.

The following fields are expected to attract the largest investment funds:

- Infrastructure
- Tourism
- Data Centers
- Energy Saving
- Sustainability
- PPP projects

## Building Information Modelling (BIM)

The evolution of software from traditional 2D to modern BIM technology empowers designers, installers and cost consultants to take a comprehensive view of the actual elements of a construction project, to support easy interoperability, flexibility, and facilitates customisation. It ensures the best returns on investments by saving time and aiding the successful execution of projects.

Our in-house team of proficient MEP engineers with advanced technical knowledge can provide high quality BIM services that help our clients gain a competitive edge. We are well versed in all the international codes and standards and we always stay updated on the market trends. Following the construction completion of any building, we can provide As-Built BIM Services for the purpose of documentation and facility management that are necessary for its proper maintenance.



## Data Centers

Nowadays, companies and government agencies are increasingly relying on cloud computing in order to achieve their digital transformation and improve their provided services. At the same time, 5G technology along with its necessary infrastructure is being rapidly developed. Both cloud computing and 5G technology require the development of powerful data centers.

Data centers are the most important pillar of the digital world for storing and exchanging the huge volume of information, data and applications that circulate, in order to provide services with reliability, speed and security.

Greece has secured a key role in the development of data centers due to a rare combination of elements such as its geographical location, the fact that it is a member of the European Union, the degree of development of telecommunications networks, data protection and the potential for green energy development.

# ENGINEERING & PROJECT MANAGEMENT

## Stavros Niarchos Foundation Health Initiative, Greece

In September 2017, the Stavros Niarchos Foundation (SNF), following discussions with the Ministry of Health, announced its intention to fully support a series of infrastructure and education projects to enhance the Health sector in Greece. LDK Consultants undertook the design of the 50% of the electromechanical installations for three Hospitals and ten Intensive Care Units in various Hospitals around Greece.

All three hospitals will provide top-notch patient care, equipped with the latest and most advanced medical systems and technology, allowing doctors and nurses to offer the best inpatient and outpatient care.

- **Stavros Niarchos Foundation New General Hospital of Komotini, Greece (25,000 m<sup>2</sup>)**
- **Stavros Niarchos Foundation University Pediatric Hospital of Thessaloniki, Greece (33,000 m<sup>2</sup>)**
- **Stavros Niarchos Foundation New General Hospital of Sparta, Greece (20,000 m<sup>2</sup>)**

## Piraeus Port Plaza 1 (PPP-1)

The project entails the reconstruction of the metal building that housed the warehouses of the former tobacco industry "Papastratos" (Building "Vomva") which was transformed into a bioclimatic building of modern aesthetics, on Mavromichali and Gravias streets, in building block 128 in Piraeus, in the context of the regeneration of the Agios Dionysios area.

Two floors and an underground car park were added to the existing building, with a total built-up area of 11,000m<sup>2</sup>. Its appearance was preserved, and a patio and openings were created so that natural light could be provided inside.

Basement: 4,500 m<sup>2</sup> / Superstructure: 11,000 m<sup>2</sup> (LEED GOLD certified building)

## Piraeus Port Plaza 2 (PPP-2)

The project entails the radical renovation of an existing building of the former tobacco industry "Papastratos" (Lithographic building) at building block 129 in Piraeus, which was transformed into an office building in the context of the regeneration of the Agios Dionysios area. The project included restoration of a listed building (3-storey building from 1920), and construction of a 7-storey building with 3 basements. More specifically:

- **Building E** (Existing Building)

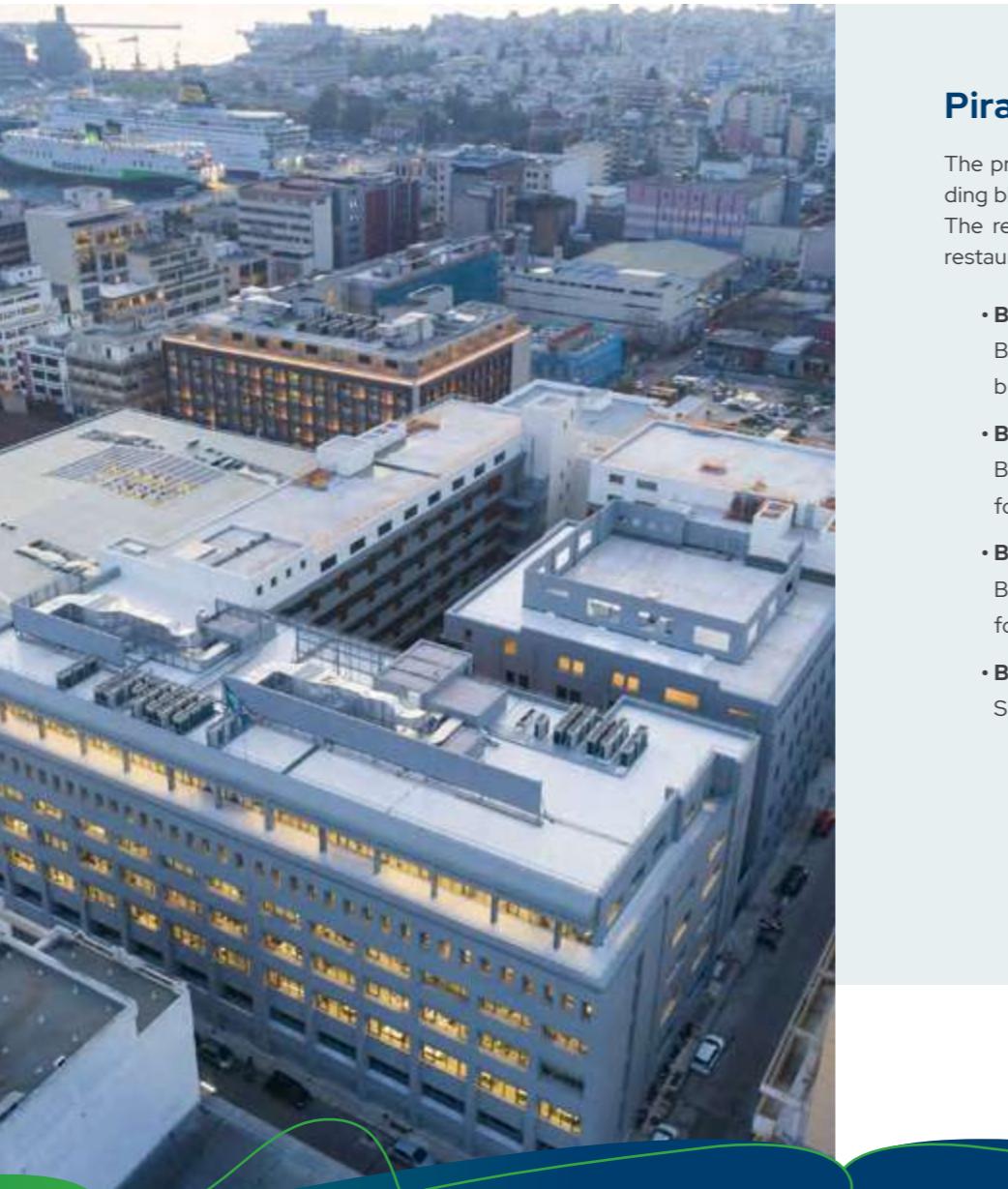
Basement: 1,900 m<sup>2</sup> / Superstructure: 11,800 m<sup>2</sup> / (LEED GOLD certified building)

- **Building Z** (New Building)

Basement: 4,300 m<sup>2</sup> / Superstructure: 6,200 m<sup>2</sup> / (LEED GOLD certified building)

- **Listed Building**

Superstructure: 600 m<sup>2</sup>



## One & Only Asteria, Athens, Greece

The project entails a 5-star hotel of 400 keys, SPA, sports facilities, swimming pools, restaurants and the surrounding infrastructure in 30 acres in the plot of the former iconic "Asteria Glyfadas" beach.

## Athens Capital Center Hotel MGallery collection, Greece

The project entails the full renovation and reconstruction of an existing building on Panepistimiou & Kriezotou Streets in Athens, Greece, to transform it into a 5\* hotel under the name of "Athens Capital Center Hotel" of the MGallery brand of ACCOR Group, with 152 rooms and 19 suites, covering 11,560 m<sup>2</sup>.

The LDK Group is a leader in energy consulting in Southeastern Europe and the Caucasus, providing services in energy policy and markets, sustainable energy, and energy project preparation and development. LDK Consultants combines knowledge and capacity both in the technical and policy aspects of energy and provides a breadth of experience to its clients. The LDK Group is at the forefront of the global transition to sustainable energy. LDK works with the public and private sectors in energy sector reforms and in developing sustainable energy projects for a better future.

In energy policy, we support governments in all regulatory, policy and planning disciplines within various stages of energy sector reforms. Our energy engineers, economists and policy specialists provide services in the planning and design of energy policy frameworks, preparation of energy strategies, energy efficiency and renewable energy action plans, energy demand and supply forecasts, and energy tariffs. In energy markets design, we support the liberalisation of energy markets through services in the restructuring of electricity and natural gas utilities, design of energy market rules, preparation of feasibility studies and financial analysis, and development of tariff policy.

In sustainable energy, we offer full services in the preparation and development of energy efficiency and renewable energy projects. In energy efficiency, we provide services both to industry and the building sector with a strong track record in energy audits, feasibility studies, technical design, integration of RES and CHP in buildings, and building regulations and standards. In that context, we have developed customised tools for techno-economic assessment and prioritisation of sustainable energy investments and also developed and offered specialised training courses internationally for many years.

In renewable energy, we undertake market analysis, pre-feasibility and feasibility studies, grid assessment, technical due diligence, design and construction supervision, offering high-quality engineering services and ensuring the timely construction of projects, including wind farms and photovoltaic parks, on behalf of large energy project developers. Finally, we also provide services in project financing and capacity building to energy project stakeholders.



## **Construction Supervision and Technical Assistance for the Construction of a 45MW Wind Farm, 2020-2021, Greece**

The LDK Group is providing technical and construction supervision services to a major energy project developer for the construction of a 45MW wind farm in Greece.

For this project, the LDK Group offers technical assistance to construction supervision for the entire life cycle of the project; from pre-construction, construction to construction completion and final verification and acceptance. Supervision services are provided in quality management, planning and cost control, and project reporting.

A team of 7 engineers on-site is managing the construction phase and relevant testing (access roads, WTG foundations, MV network, earthing network, fiber optics network, MV/HV Substation).

It is expected that the construction of the wind farm will be completed by mid- summer 2021 and will be followed by the final inspection of the construction work.

## **Projects**

- Resource efficiency assessment of the UGO Group, 2020, Croatia
- Technical Due Diligence for a Wind Farms' Portfolio of 158 MW, 2020, Greece
- Owner's Engineering services on the Tender Documents preparation for two Wind Farms having capacity 45MW and 14MW, 2020, Greece
- Quality Control Supervising Consultant for Pilot Incentives for Household Investment in Energy Efficiency - PIEE Activity Implementation, 2020-2021, Kosovo
- Construction Supervision and Technical Assistance for the Construction of a 15MW Wind Farm in Greece, 2020-2021
- Support to procurement, implementation and monitoring of Energy Efficiency projects in Chisinau and Yerevan, 2020-2022, Armenia and Moldova
- Framework contract agreement for the construction supervision and technical assistance for renewable energy projects, 2020-2022, Greece
- Strategic Technical Assistance in Reforms Towards Energy Efficiency and Renewables (STARTER), 2020-2023, Ukraine
- Framework agreement to support the European Investment Bank (EIB) Financial Sector Operations inside and outside of the European Union: Lot 2: EIB Climate Action Support Facility (CASF), 2020-2024



## TRANSPORT INFRASTRUCTURE

The LDK Group continued to provide Engineering Consulting services and conduct feasibility studies, design and design verification of urban transport systems, High Speed Rail, Airports and Marinas in the Balkan Region and the Eastern Mediterranean region.

**The specialised experts of the LDK Group provide Engineering Consultancy services for:**

**Urban Transport:** Traction Power Systems (TPS) for Metro, Light Rail, Trolley Bus; Overhead Contact Line (OCL); Third Rail; Operation; Control and Communication; Stations Mechanical Electrical and Plumbing (MEP) Installations; Depot and Workshop Design and Operation; Bus Intelligent Transportation Systems (ITS); Signaling; Traffic Lights; Energy Management; Sustainability and Safety Assurance; Environmental Impact; RAM.

**High Speed Rail (HSR):** Signaling; Traction Power Supply (TPS); Overhead Contact Line (OCL); Intelligent Transportation Systems (ITS); Environmental Impact.

**Motorways:** MEP; Signaling; Environmental Impacts; Road Safety.

**Airports:** MEP; Controlling Systems; Energy and Environmental Management.

**Harbours:** MEP; Environmental & Safety Measures.

**Marinas:** Facilities for small and large ships; Environmental Management.



### Services Provided:

Feasibility Studies; Financial Assessments; Project Budgeting; Studies MEP, EMC, RAM; Tender Documentation; Construction Supervision - Commissioning Operation & Maintenance Planning; Auditing & Due Diligence; Training for Maintenance and Driving; Project Management; MEP Design Verification (DVE); Engineering Services.

### Projects

- THESSALONIKI Metro: Pylea new Depot functional analysis (Depot Operation; Train maintenance plan; Vehicle Circulation; Safety plan), Greece
- ATHENS Tram: Extension to Piraeus and line relocation at Faliron Front; New Tram line Traction Power System, Overhead Contact Line and MEP design part of the Hellinikon Development Project, Greece
- RIYADH Metro: MEP Consulting services supporting MEP contractor on site for Line 6 of Riyadh Metro Project, Saudi Arabia
- Preliminary and Detailed Design of signaling and telecommunications systems for the rehabilitation of Railway line VORA-HANI-HOTIT and DURRES-PROGOZHINA Section, Albania (WB 16-ALB-TRA 01 & WB21-ALB-TRA 01)
- 13-MSK-EGY-ENE (Tanta-EI Mansoura-Damietta railway upgrading complementary studies), Egypt
- ERGOSE (Hellenic Railways Organisation): Underground four track Railway from Athens Main Station to Sepolia, Greece



## TRANSPORT INFRASTRUCTURE





## ENVIRONMENT

LDK Consultants' involvement in resolving complex environmental challenges since the early 90's has validated its vision. Environmental guidelines, procedures, commitments and obligations are prescribed as a prerequisite in any development. Through our involvement in numerous infrastructure projects in a regional, national and international scale, we use our in-depth expertise to identify readily applicable and viable solutions in today's sustainability challenges, to respond to our clients' changing needs and critical infrastructure investments.

In 2020, we implemented a number of projects in Greece, Cyprus, Jordan, Lebanon, Serbia and the other MENA countries. In 2020, we undertook new contracts in Jordan, Lebanon, Serbia, Albania, Greece and the ENPI South Region for EU, United Nations Development Programme (UNDP), European Bank of Reconstruction and Development (EBRD), Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH, Agence Française de Développement (AfD), Oxfam, MedCities, and several mega-clients such as Funds, Privatization Organisations and Commercial and Development Banks.

Our sectors of interest span throughout the environmental sector, including *inter alia* Impact Assessment (strategic- SEA) and project scale (ESIA); Vulnerability Risk Assessment; Industrial Pollution (assessment, prevention & control); Water Resources; Solid Waste Management; Wastewater and Sanitation; Climate Change; Environmental Policy & Institution.

The range of services involved, include the full cycle of project preparation and maturation in the fields of water resources, wastewater and sanitation and solid waste management: technical assistance (TA); project preparation; master planning; feasibility studies; ESIA; preliminary/ final design of environmental and H&S audit / due diligence and compliance; project appraisal; tender documentation-FIDIC; contract management; Independent Engineer's services; financial and economic analysis; capacity building and PPP arrangements.

We regularly integrate our services with complementary specialist areas of LDK Group, such as Energy and Engineering in terms of sustainability appraisal and design as well as resources efficiency.



## ENVIRONMENT

### Projects

- Water and Environment Support in the ENI Southern Neighbourhood region (WES), 2019-2023, eight MENA Countries
- Support of the Ministry of Local Administration in the Implementation of the National Solid Waste Management Strategy, 2019-2024, Jordan
- Solid Waste Management Portfolio: Support and Evaluation Mission - Rapid Disaster Waste Needs Assessment in relation to the explosion of the Port of Beirut, 2020, Lebanon
- Environmental Impact Assessment (modification) and Vulnerability Risk Assessment of Thessaloniki – Makedonia Airport, Fraport, 2020, Greece
- Environmental & Social Due Diligence (ESDD) Assessment for the Perama Hill Project, Thracean Gold Mining S.A., 2020, Greece
- Environmental due diligence and prefeasibility for Wind Farms clusters of total installed capacity of 298 MW, 2020, Greece
- Independent E&S Advisor services to Senior Lenders for the Patra Pyrgos Motorway section of Olympia Odos, 2020, Greece
- Preparation of the Strategic Environmental Assessment, hydrological and hydraulic studies for a greenfield touristic development in Western Greece, 2020-2022
- Assessment of Municipal Solid Waste Disposal Sites in Jordan, 2020-2021
- Construction Needs assessment of sorting Station, Compost Stations and Transfer Stations of several municipalities of Jordan, 2020-2021
- Detailed Design of the Solid Waste Management Facilities of the Metropolitan Park of Hellinikon – Urban redevelopment of the largest Metropolitan Areas in Europe, 2020-2021, Greece
- Strategic Environmental Assessment, Environmental Remediation Plan and Sustainability Assessment for the redevelopment of an emblematic industrial facility in the center of Athens, 2020-2022, Greece
- Environmental Independent engineer Services in relation to the Development of the Thriasio Intermodal Freight Center, 2020-2022, Greece



## SOCIOECONOMIC DEVELOPMENT

The LDK Group is providing consultancy services in strategy, operational planning, organisational appraisal, reform implementation, capacity building, and evaluation. After years of successful project implementation worldwide, 2020 was the year when LDK Consultants "embraced" the digital era and focused on delivering projects in Greece.

### Services Provided:

LDK Consultants is planning and implementing national, regional and local development policy, mostly through the provision of technical assistance, capacity building, strategy and operational planning and programme management services.

The LDK Group is also engaged in the ex-ante, ongoing and ex-post evaluation of projects, policies and programmes by using a variety of methodologies and tools, including social analytics and field research and by developing measurement systems and sets of indicators.

The LDK Group provides support for the strengthening, modernisation and organisational reform of public administrations from central governments to regional and local self-government units. It also provides support to setting up Organisations (Scope, mission, structure, operations, responsibilities, processes and job descriptions).

In addition, the LDK Group undertakes projects that reinforce participatory democracy by strengthening the capacity of Civil Society Organisations (CSOs) and their active participation and by stimulating the development of an enabling legal and financial environment for civil society and pluralistic media development.

Finally, LDK Consultants exhibits expertise in the design, implementation and evaluation of European Structural and Investment Funds, especially in fields related to labour market, combat of discrimination, youth, gender equality, health, education, vocational training and life-long learning, mapping of poverty and vulnerable target groups, and the social economy.

This year's focus has engaged our staff in studies related to the European Open Science Cloud (EOSC) with an aim to provide a framework for the digital skills required in EOSC as part of the wider European agenda for skills and provide recommendations for Member States and Associated Countries on how to include EOSC in national skills policies and strategies.



## SOCIOECONOMIC DEVELOPMENT

### Projects

#### On behalf of WWF Greece/GIZ - German Government via WWF Germany - Employment for a just transition in Greece, 2020

Within the framework of this contract LDK Consultants conducted a study to be used as input for the preparation of the Master Plan for Decarbonisation in Greece. Key elements of the study comprised the following:

- ✓ Processing of quantitative and qualitative data on the structure of economic activity, employment and skills;
- ✓ Valuation of the income to be secured and the employment potential that will be available after the closure of the lignite mines;
- ✓ Analysis of potential alternative economic activities;
- ✓ Assessment of the social impact of investments;
- ✓ Redesign of new employment based on the already planned investments, but also alternative additional investments that can be made in the regions, with the aim of retain the population and adapt it to a new model of economic development;

✓ Mapping of medium and long-term strategic development measures, together with possible sources of investment, for the long-term sustainable development of the Regions;

✓ Mapping of proposals for the mobilisation of existing and future funds for the enhancement of added value and employment potential in the respective areas;

✓ Formulation of policy proposals for the sustainable development of the regions;

✓ Contribution to the formulation of the Strategic Plan (master plan) for the Transition of lignite areas.

The study concluded that:

- Policymaking is a complex process and there is an imperative need for coordination amongst a series of decision makers and authorities at various policy levels;
- There is a large need for engagement of stakeholders of all types and a participatory process needs to be developed;
- There is a scarcity of data making it difficult to quantifying the effects on growth and employment;
- It is important to design robust policy mechanisms at national level benefiting support from the very early stages of the process.

- European Open Science Cloud (EOSC) Within National Strategies for Digital Skill, 2020, Greece
- Preparation of a Long-Term National ICT Strategy 2019-2020, 2020-2025, North Macedonia
- FWC SIEA 2018 – Lot 2- Infrastructure, sustainable growth and jobs - Mid Term Review: Transport and Transit Facilitation Programme, 2020-2021, Africa (10 countries)
- External Evaluation of Results of National Strategy for Social Inclusion - ESKE (Ex-Post), 2020-2021, Greece
- Mid-term Evaluation of the Support to Greek Administration Reform project, 2020-2021 Greece
- Expert Facility for the Instrument for Nuclear Safety Cooperation, 2020-2022, worldwide



# INFORMATION DISSEMINATION

The LDK Group's activity has focused both on large-scale technical assistance projects, related to communication and public relations, as well as on framework contracts in event organisation (head of several consortia). Events have been organised on cutting-edge themes such as, civil society, gender equality, food and nutrition, development policy, water management, migration in over 100 countries.

Our track record of over 500 events organised worldwide ensures success for any event undertaken by LDK Consultants.

## Services Provided:

### Design and implementation of public awareness and communication campaigns

LDK Consultants offers a complete range of services from the assessment of the needs of the campaign, its conception and implementation including design and production of campaign materials.

During the COVID-19 pandemic, LDK Consultants applied modern digital communication strategies and information dissemination techniques to support its clients, while observing all EU regulations in place for cyber security and protecting personal data.

### Events:

- European Commission DEVCO C01 Organisation of events on food and nutrition security and sustainable agriculture, 2019-2020, Belgium & Italy
- European Union Delegation to the Kyrgyz Republic Civil Society - Seminars, 2019 and 2020 Kyrgyzstan
- European Commission DEVCO A2 Workshops and seminars in the areas of International Cooperation and Development Policy, 2019-2021, worldwide
- European Commission Organisation of the Forum for EU Delegation Focal Points for Human Rights, Democracy and Civil Society 2020, Belgium

### Online Events:

- European Commission Final Meeting – African Centres of Excellence on Water Sciences (ACEWATER2), 2020, Addis Ababa, Ethiopia
- Secretariat for the Union for the Mediterranean 11th Union for the Mediterranean Trade Ministerial Meeting, 2020
- Secretariat for the Union for the Mediterranean Ad-hoc SOM on Energy, 2020

## Secretariat of the Union for the Mediterranean – UfM Women4Mediterranean Conference 2020, Spain

The Conference was a five-day event held on 16- 20 November 2020 addressed the issues of:

Women on the frontline of COVID-19; Challenges of women entrepreneurs navigating the COVID-19 crisis; Preventing Gender-based Violence in times of crisis and the Role of Youth in Combating Gender Stereotypes in the Audio-visual Sector.

## Services Provided:

A multilingual platform was designed and produced in 3 languages: registration/home page; info data; streaming screen; demo video to guide participants on navigating in the platform.

The platform allowed networking and matchmaking interaction while observing all EU data protection measures.

It included a 2-dimensional virtual exhibition, polls and voting system as well as a video gallery.

A Q&A option was included and closely moderated by experts. Interpretation in 4 languages (English, French, Arabic, Spanish and International Sign) was provided for all sessions while all plenary sessions were scribed.

1,200 people were registered for the event for which full analytics for session participation were provided on the event's conclusion.



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